From:

Rick E.Moore

To: Date: Microsoft ATR 11/16/01 9:07am

Subject:

You are oonce again failing to protect us.

Hello.

How many times are you going to give microsoft the benefit of the doubt. They are expanding and forcing competitors out of every space they enter. As a consumer, I am faced with no choice for many of the entertaiment applications I run. They have squeezed all competition out of the pc os market space. YOU have proven this practice is the result of illegal leveraging of their monopoly. This practice is also affecting our organization at work.

I am the systems architecture manager for a 250 person architecture firm. This year we are facing 60,000 dollars in increased licensing costs based on Microsoft changing its licensing practices midstream. We have tried to minimize this costs by using servers which run unix to handle authentication and share files. These are the few areas where any platform should be able to do the job.

Microsoft has implemented proprietary services in areas where all other operating systems can seamlessly integrate. I am able to connect apple, sun. hp, and linux for free and without difficulty. Many vendors were giving away software that would allow Microsoft NT to integrate with the systems at a low cost of for free. Microsoft changed the way their servers connect with 2000 once again breaking this interpretability. We now have bought 20,000 dollars worth of software to overcome their attempts to force us to use microsoft servers. In the end we believe this will be cheaper than getting further in debt to microsoft. This software is not necessary to integrate any other vendors. Vendors which don't have a monopoly don't seem to work so hard to break connections with their rivals.

This practice is prevalent in every area that microsoft enters. How far are you going to let this go? Is this the first time Microsoft has broken a deal with you? Don't blame the economy for your inability to beat them. Microsoft is not an asset to this country and we don't need to protect it. We need you to protect us from it. Thankfully a few states have a little more integrity than you.

Exposed, Rick Moore